

CS 419/519: Inclusive Design with Personas

Dr. Burnett

Q: What kinds of midterm questions can I expect for this course?

A: I tend to ask insight-oriented questions, such as how to apply something, or what is the best choice for something, or what is the essential difference between things, and so on. For example:

Example Question 1: Here's one from a "case studies" course I taught awhile back:

Here is a case study:

The research question is to determine what obstacles arise in a team's software development projects. The investigator is a participant on a 5-person software development team, and intends to observe everything relevant to the research question during a 6-month period. During this period, Project A, which began last year, is expected to finish, and Project B is expected to begin (but it will not have time to finish).

The same team is working on both projects.

What type of design do you think this should be: single-case or multiple-case, and with what unit of analysis? Choose the one best answer to each, and justify your choice.

Example Question 2:

What is the main difference among <x> and <y>?

Example Question 3:

Give two examples of how you can use <blah> in the following situation...

Example Question 4:

In lecture, Dr. Peters discussed examples of "bad" personas. Give *one example* from this discussion of a "bad" persona and *say what is bad* about it. (1-2 sentences).